

**TRANSMITTAL LETTER  
(General - Patent Pending)**

Docket No.  
112740-382

COPY OF PAPERS  
ORIGINALLY FILED

Re Application Of: Erich Drobek et al.

Serial No.  
09/998,074

Filing Date  
November 29, 2001

Examiner

Group Art Unit

Title: **METHOD AND DEVICE FOR THE MOBILE MONITORING OF AN INTERACTION SERVICE CENTER**

COPY OF PAPERS  
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Dated: January 29, 2002

**William E. Vaughan (Reg. No. 39,056)  
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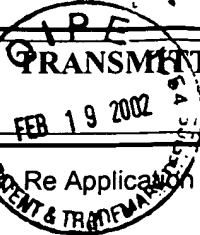
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**Robert Buccieri**

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CC:

**TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT****(Under 37 CFR 1.97(b) or 1.97(c))**Docket No.  
112740-382**COPY OF PAPERS  
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Title: **METHOD AND DEVICE FOR THE MOBILE MONITORING OF AN INTERACTION SERVICE CENTER**

Address to:

**Assistant Commissioner for Patents  
Washington, D.C. 20231****37 CFR 1.97(b)**

1. ☒ The Information Disclosure Statement submitted herewith is being filed within three months of the filing of a national application other than a continued prosecution application under 37 CFR 1.53(d); within three months of the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; before the mailing of a first Office Action on the merits, or before the mailing of a first Office Action after the filing of a request for continued examination under 37 CFR 1.114.

**37 CFR 1.97(c)**

2. ☐ The Information Disclosure Statement submitted herewith is being filed after the period specified in 37 CFR 1.97(b), provided that the Information Disclosure Statement is filed before the mailing date of a Final Action under 37 CFR 1.113, a Notice of Allowance under 37 CFR 1.311, or an Action that otherwise closes prosecution in the application, and is accompanied by one of:
- ☐ the statement specified in 37 CFR 1.97(e);
- OR**
- ☐ the fee set forth in 37 CFR 1.17(p).

**TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT**  
(Under 37 CFR 1.97(b) or 1.97(c))

Docket No.  
112740-382

Re Applicant: Erick Drobek et al.

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**METHOD AND DEVICE FOR THE MOBILE MONITORING OF AN INTERACTION SERVICE**

**Payment of Fee**

(Only complete if Applicant elects to pay the fee set forth in 37 CFR 1.17(p))

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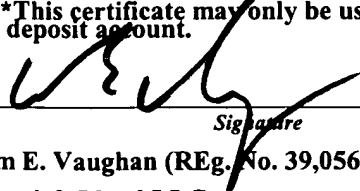
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Robert Buccieri

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Dated: January 29, 2002

  
Signature  
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